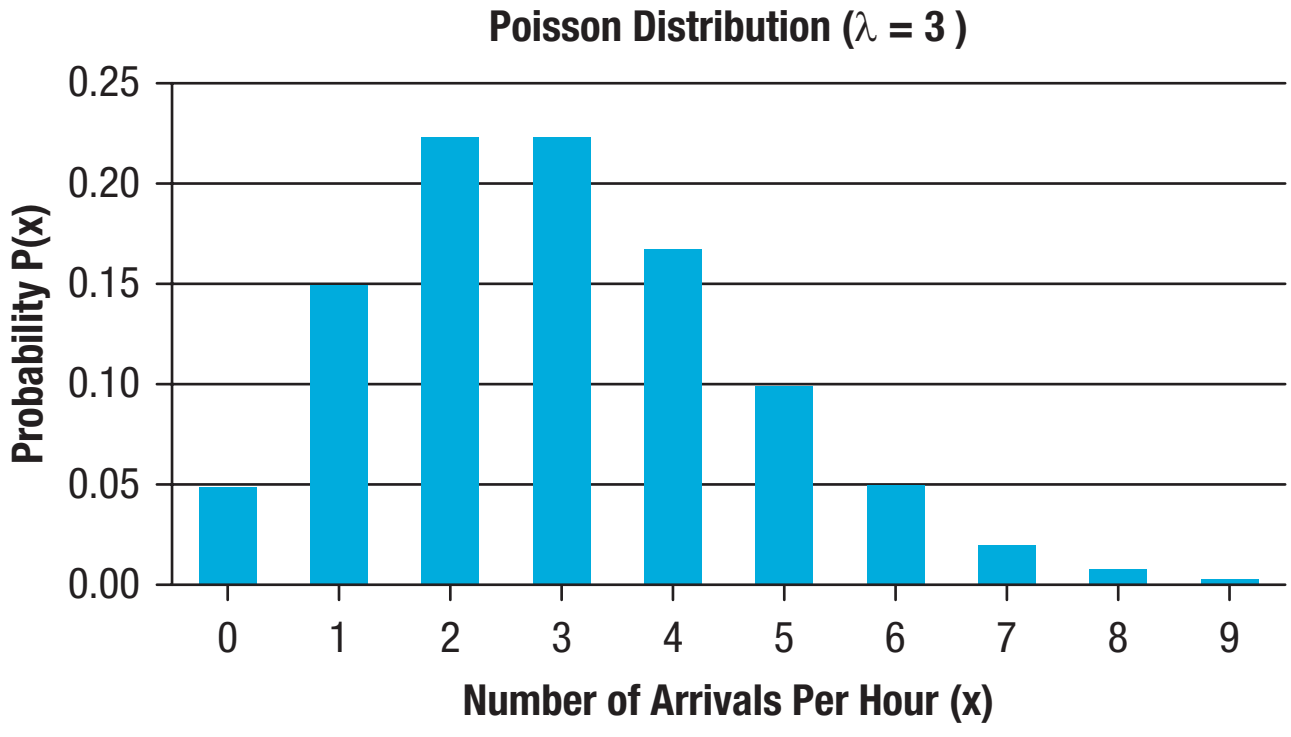FIGURE C.2: Example of Poisson Distribution of the Number of Customer Arrivals